



# Paya Lebar Methodist Girls' School (Secondary) Frequently Asked Questions (FAQs) On Personal Learning Devices (PLDs) Purchase

## 1. How will the devices be used by students?

The devices will be used **both in and out of class** for learning, to promote active learning and greater personalisation. In class, the devices will be used to support learning of the curriculum subjects independently or collaboratively.

**Beyond the classroom**, students will be able to use the device for **home-based learning**. Students can review past lessons, access digital resources on the Singapore Student Learning Space (SLS) platform and other digital platforms to enhance their learning or explore topics of their own personal interests using the device.

They can also **make use of digital tools** such as calendaring and note-taking applications to enhance their personal productivity.

## 2. Will the devices and SLS resources replace textbooks?

The devices and SLS resources will **not** replace textbooks, as textbooks are currently designed as curriculum-aligned reference for students. However, students can use the devices to complement learning from textbooks with access to curriculum-aligned resources in the SLS.

## 3. Will there be digital versions for all textbooks? Will students be asked to buy only digital versions of textbooks?

Print textbooks and workbooks will continue to be the primary method for the delivery of the curriculum in 2024.

At the moment, the publishers provide the textbook (hardcopy) with digital version **as a bundle**.

4. **Will Microsoft Office be provided, or will the school have to purchase the license?**

Microsoft Office ProPlus and Zoom will be available to students progressively after the Student iCON rollout.

The Microsoft products available under the package are Word, Excel, PowerPoint, OneNote and Publisher.

We will give the detailed instructions to the students when the Microsoft Office ProPlus is ready for roll out.

5. **Can parent opt for device technical upgrade and purchase additional accessories outside of the school-prescribed device bundle?**

This device bundle is specially curated for PDLP by the vendor.

Therefore, there is **no** available option to choose device technical upgrade and/or additional accessories outside of the prescribed device bundle.

This would help to mitigate any potential comparison among students.

6. **Can students opt not to purchase the device?**

Every student is required to have a device for **teaching and learning** purposes and is encouraged to purchase one through the school. The device will come with the necessary warranty and insurance as well.

Students who **do not wish** to purchase a device because they already have their own **Chromebook** will have to **seek approval** from the school before they can pursue this option.

The school will ascertain whether the **specifications of their existing Chromebook** are on par with the chosen device model by the school.

Upon approval, the school will **assist to install the DMA** in the student's existing device, which can be uninstalled from the device upon the student's graduation.

**7. Is the DMA installation compulsory for all students?**

All PLDs purchased will be installed with DMA before they are issued to students. Parents who wish to use existing home digital devices may do so. Such devices will have to meet the necessary school specifications and have the DMA installed without charge.

This is to ensure that the device can be used **securely in the school**. MOE will bear the full subscription cost of the DMA for all devices.

The school will also uninstall the DMA from the students' devices upon graduation.

**8. Can students use their Edusave funds to purchase devices from outside retailers?**

No. Edusave funds can only be used for purchases facilitated by the school.

**9. Will students be allowed to store the devices in school overnight? Where will students store their devices when they go for recess or PE lessons?**

Students are expected to secure their devices in their **own personal locker** which is provided without charge (free) by the school. Students are expected to bring their personal lock.

Students should **bring the devices home** at the end of the school day so that they can utilize them for learning at home.

**10. When a student's device is sent for repair, are they able to loan a school device from school for short-term use?**

Schools will be provided with additional provision for a common pool of devices.

These devices can be used for short-term loans due to loss or repairs.

**11. My family is on financial assistance. Who can I approach if I need funding support for the purchase of PLD?**

You may contact:

PLMGS(Sec) General Office

Tel: 6281 6606

Attention to Ms Zhang Qiuling, Admin Manager

To check your child's Edusave account balance (for Singapore Citizen), you may call tel: 6260 0777.

**12. My child needs assistance to solve the other technical problem. Who can she approach for help?**

You may approach PLMGSS's IT Support Team via these channels:

By phone during office hours: 8.00 a.m – 4.30 p.m

ICT Manager: **83507134** (WhatsApp)

By Email: [IT\\_support@plmgss.edu.sg](mailto:IT_support@plmgss.edu.sg)

Thank you!